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## Utility Billing CSS Is Getting an Update!

On Friday, March 23<sup>rd</sup>, the San Dieguito Water District will be upgrading sign-in for Utility Billing CSS, online bill pay. Along with greater security, this update will allow users to sign-in to view or pay their utility bills using a single account, integrated with the MyEncinitas app.

Users of Utility Billing CSS may be required to change their password upon their first login, using the 'Forgot Password?' link at the bottom of the screen. Please use this option, or call us at 760-633-2650 to pay your bill by phone, or contact a customer service representative for technical assistance.

On Wednesday, March 29<sup>th</sup>, we will also be upgrading our Credit Card processor to enhance security of your critical payment information. If you are using autopay, please take a moment re-enter your stored credit card information to ensure that bills are paid as scheduled.

To learn more about the MyEncinitas App, and access additional services offered by the San Dieguito Water District and City of Encinitas, please visit us on the web at: <https://www.encinitasca.gov/community/myencinitas-app>.

Thank you!

**San Dieguito Water District**  
City of Encinitas, Utilities Department

## Resources & Programs

### Rebates & Incentives

Residential, Commercial, & Agricultural Rebates. Find info at [socalwatersmart.com](https://socalwatersmart.com).

### Water Use Surveys

Complimentary virtual or in-person water-use surveys. Find info at [waterefficiencysurvey.com](https://waterefficiencysurvey.com).

### Landscape Makeover Videos On Demand

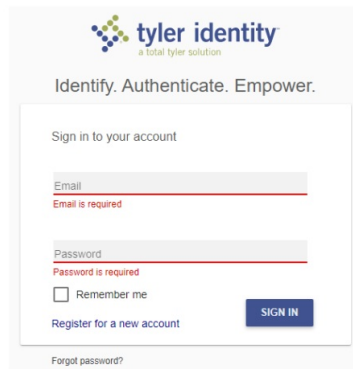
Step-by-step process of creating your very own water-efficient landscape. Find info at [watersmartsd.org](https://watersmartsd.org).

### The Right Plants for Your Landscape

The online plant finder can assist you through a comprehensive database of choices well suited to this region's Mediterranean climate. Find info at [watersmartlandscaping.org](https://watersmartlandscaping.org).

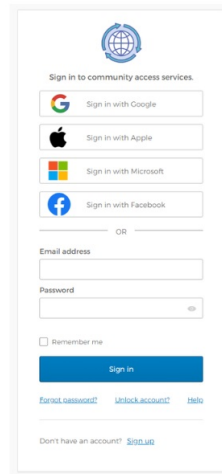


## Old Portal



The screenshot shows the 'tyler identity' login page. At the top is the logo and tagline 'Identify. Authenticate. Empower.'. Below is a 'Sign in to your account' section with fields for 'Email' (with a red error message 'Email is required') and 'Password' (with a red error message 'Password is required'). There is a 'Remember me' checkbox and a 'SIGN IN' button. At the bottom, there is a link for 'Register for a new account' and a 'Forgot password?' link.

## New Portal



The screenshot shows the 'New Portal' login page. It features a 'Sign in to community access services.' section with buttons for 'Sign in with Google', 'Sign in with Apple', 'Sign in with Microsoft', and 'Sign in with Facebook'. Below these is an 'OR' separator, followed by 'Email address' and 'Password' fields, a 'Remember me' checkbox, and a 'Sign in' button. At the bottom, there are links for 'Forgot password?', 'Unlock account?', 'Hello', and 'Don't have an account? Sign up'.

**San Dieguito Water District** has been serving coastal Encinitas since 1922. The District serves the communities of Leucadia, Old Encinitas, Cardiff, and portions of New Encinitas.

Use this [Find Your Water District](#) tool to confirm your water provider.



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**160 Calle Magdalena**  
**Encinitas, CA 92024**  
**(760) 633-2650**  
**[waterbill@sdwd.org](mailto:waterbill@sdwd.org)**

San Dieguito Water District | 160 Calle Magdalena, Encinitas, CA 92024

[Unsubscribe webmaster@encinitasca.gov](mailto:webmaster@encinitasca.gov)

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